

GRIEVANCE FORM

Reference Number:					
First Name, Last Name					
Address of the compliant					
Telephone number and the e- mail address (If any)					
Preferred way of contact	By telephone By email By post	Please p	rovide mailing a	ddress	
Preferred language for communication	Albanian	Other	Please specify th	he language	
Complaint Confidentiality	\square I request not to disclose my identity without consent				
* In case of anonymous grievances we cannot	$\hfill \square$ I wish to rise my grievance anonymously, except the Project representative, who follows this case				
communicate the response to you.	☐ I wish to raise my grievance anonymously*				
I would prefer that the person of contact from the Project should be :					
☐ male ☐ female ☐ gender not important					
GRIEVANCE DETAILS					
Date of incident:					
Detailed description of what happened (what happened? when? how? where? extent of damage?)					
Extent of repetition	☐ Single Incid☐ Repeated☐ Continuou	(how many ti	mes?)		
Request/Proposal of the compliant to solve the grievance (Please explain what would you prefer for Green Coast sh.p.k. to do to solve the issue)					

Type of Grievance (environment, human rights, wealth, health and safety, legal, ownership, corruption, etc.)

Additional information related Photo or other

to the grievance:

Compliant Signature

Please return this form to Green Coast's address:

Email Address

info@greencoast.al

<u>Tel:</u> 00 355 69 80 14 999

Physical address

Green Coast, Street "Rruget e Bardha" Palasë 9425, Vlore, Albania